DAUPHIN COUNTY TAX COLLECTION COMMITTEE

SUMMARY MINUTES

May 15, 2019

• Roll Call – A quorum was established.


Solicitor: G. Beneventano

Keystone Collections: Joe Lazzaro, Esq.

• The Chairman, A. Memmi, called the meeting to order.

• The Chairman asked for a vote to approve the March 2019 summary minutes. A motion was made and seconded to approve the March 2019 summary minutes -- accepted and APPROVED.

• Financial report as of April 2019 – accepted and APPROVED.

• Tax Collector Report: Mr. Lazzaro reported that collections are up once again. It was noted that collections are not growing at huge pace, but are growing. There is less employer noncompliance. As far as delinquency goes, Keystone has collected over a half a million dollars of previously unreported income. The taxing authorities do not pay the costs of delinquent collection. Any cost that Keystone incurs, the taxpayer pays.

Keystone has a new website and E-file system. Approximately 40% of individuals now file electronically. Businesses are almost 100%.

Mr. Lazzaro met with key leadership in the PA House and Senate. H.R. No. 291-- the state taking over EIT collections is dead. The Department of Revenue is not taking over EIT collections. The state is at least two years behind in providing tax information to tax collectors. Act 32 requires that the information be provided within one year.
There was a concern expressed by a committee member regarding Keystone’s customer service and that constituents were having difficulty with the service. Mr. Lazzaro reported that Keystone went through two taxpayer service overhauls – personnel and the phone system. During that time, there were issues with customer service. A new customer service supervisor has been hired and issues are being addressed. Mr. Lazzaro requested that delegates report to him if they hear of any further issues in customer service. Another question was raised concerning taxpayers asking taxing authorities for their help with Keystone. The taxing authorities cannot be given taxpayer private information. Customer service must speak directly with the taxpayer or their attorney or accountant.

- A motion was made to cancel the July 17, 2019 meeting. – APPROVED.

- Since the launch of the Tax Collection Committee’s website on March 25, 2019, there have been 434 views by 213 people.

- The next meeting will be held on September 18th at 6:30 p.m.

- Meeting adjourned at 7:07 p.m.